MEX CASE STUDY

See how MEX has helped the world's largest King salmon producer get on top of its maintenance activities and keep track of its engineering and electrical services.

> *Our Data Hosting strategy is based on the principle that MEX best knows how to manage their applications data and the intricacies of how it performs.*

New Zealand King Salmon

Through hard work and innovation, The New Zealand King Salmon Co. Ltd has developed into one of New Zealand's leading Aquaculture companies; respected for our clean, healthy and humane practices as well as our superior quality salmon.

Our King salmon are raised in one of the cleanest rearing environments in the world, and we're committed to keeping it that way. We have a strong focus on sustainable operating procedures; we hold four-star certification from BAP, in addition to endorsements / recommendations from both Monterey Bay Aquarium's Seafood Watch programme and Ocean Wise.

Our high value brands: Ōra King, Regal, Southern Ocean and Omega Plus are known for their quality, category leadership and innovation across New Zealand and an increasing number of international markets.

How do you use the MEX Maintenance Software?

Here at New Zealand King Salmon we have a high need for engineering and electrical services at our farms and processing plants. MEX helps us manage these services by recording and tracking all maintenance activities carried out on all our equipment.

We capture all job details including which team member carried out the maintenance and this information helps us with future analysis.

We utilize MEX Ops to facilitate requests by allowing any team member to submit a maintenance request from any computer. Each request includes asset information, a description of the maintenance issue and a request priority. This allows our management team to prioritise tasks and make informed decisions on how to effectively manage these maintenance requests.

We also use the MEX Readings module to record all running hours against our critical assets. These readings are then used to trigger important Preventative Maintenance policies to push out Work Orders to appropriate staff.

Why did you decide to host your data with MEX?

Our cloud strategy is to eventually have all of our applications housed by 3rd parties and delivered over the internet.

MEX is also in the best position to ensure an optimal working environment as they provide us with instant software upgrades and a stable internet and communication connection that allows us to access our data anywhere, any time.

How long have you been hosting your data with MEX?

We chose to host our data with MEX when we initially purchased the software in September 2014. Throughout this time we have found the service to be extremely reliable and easy to use.

MEX

Maintenance Software