MEX
Maintenance Software

30 YEARS

ANNUAL MAINTENANCE AGREEMENT

OVERCOME MAINTENANCE & SOFTWARE CHALLENGES WITH EASE!

Let MEX Support empower your maintenance operations. We ensure that your MEX or FleetMEX installation keeps running smoothly and delivers tangible, measurable outcomes.

UNLOCK UNLIMITED SUPPORT WITH AN ANNUAL MAINTENANCE AGREEMENT (AMA)!

Secure a year of comprehensive assistance with an AMA. From system installation and setup to user guidance, enjoy uninterrupted support, maximizing your MEX System's performance and results.

FLEXIBLE AMA REGISTRATION & TRANSPARENT PRICING!

You can enter an AMA at any time. Do note that if your system requires upgrading to do so, this will incur an additional expense

For detailed pricing information, connect with our Sales Team at sales@mex.com.au or call +61 7 3392 4777.

WHAT DO YOU GET?

PHONE & EMAIL SUPPORT
Receive unlimited phone and email support from our Technical Support Department, available from **7.30am to 5.00pm (AEST).**

USER PORTAL ACCESS
Gain access to the User Portal through the MEX website (*www.mex.com.au*), where all system installations are available.

PRIORITY BUG FIXING
In rare instances of software defects or bugs, AMA customers are given priority for investigative and fixing services.

REGULAR E-NEWSLETTERS
AMA customers receive consistent e-newsletters, providing the latest updates and news about MEX.

ACCESS TO REPORTS LIBRARY
With a valid AMA, customers can access a comprehensive library of current and new reports in the MEX report library.

FREE SOFTWARE UPGRADES
AMA membership offers a cost-effective solution to keep your system updated, including complimentary software upgrades and upgrade services.