

# MEX iPad Install FAQs



**DUBADUBA**  
**MEX**

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### Description

MEX specialises in Asset Maintenance Software. Any asset intensive company that needs to track assets, parts, labour and manage workload including Preventative Maintenance (PM) could use any MEX product.

The MEX iPad app brings the Work Orders Module functionality to the iPad. The MEX Work Order is the record of a maintenance job that is to be performed. When a Work Order is created all of the information relating to the j... [More](#) ▼

**INSTALL**

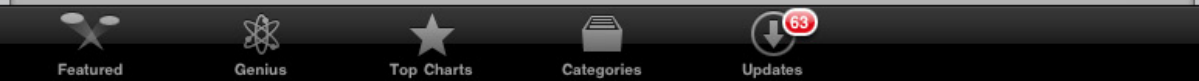
Category: Business  
Released: 19 April 2011  
Version: 1.0.0.0  
Size: 4.1 MB  
Language: English  
Seller: Maintenance Experts ...  
© Maintenance Experts

Rated 4+

Requirements:  
Compatible with iPad.  
Requires iOS 4.2 or later.

[Developer Web Site](#)

[App Support](#)



## What steps are there to get MEX iPad working on my data?

1. Download the MEX iPad app from the app store onto your iPad.
2. Download the MEX iPad Server install from the MEX User Portal.
3. Run the MEX iPad server install on your PC.
4. Enter the internal and external addresses for the database settings into the iPad.

**MEX makes it simple**



### **Why can I not see my own data when I first open up MEX iPad?**

Due to the fact the database that has been set up for the initial install and is a trial database that Maintenance Experts has placed in the cloud for everyone to see what it does. So, to see your own data from MEX, you have to run the server install to allow the iPad to work with your MEX database.

### **Why do I have a server install?**

There is a server install because MEX uses a SQL server database that needs to connect with the iPad. To do this MEX will utilise IIS (Internet Information Server) on your windows computer.

### **What is the difference between an Internal and External Server access?**

External is when you are using the internet to communicate outside of your normal network at your company.

Internal is using the internal wireless network within your company.

### **How do I publish the iPad access to the internet?**

You firstly must have an outward facing static IP address which your ISP would do for you.

The IIS (internet Information Server) must then be configured to allow connection onto the static IP address to your MEX database.

The bindings on the "default" web site will need to have this Static IP address.

### **Do I keep my database in house or place it on the web?**

This is not important. It can be stored anywhere.

### **How much does MEX iPad version cost?**

It may cost you nothing to use MEX on the iPad. The iPad version of MEX is no different to logging into MEX. By logging onto the MEX app it will consume a concurrent user licence.

### **Are there going to be upgrades for MEX iPad?**

Yes, continually changes will come through as required.

### **What is the future of MEX iPad?**

It is planned for the features of MEX iPad to be continually added to and improved.

### **What about iPhone?**

There is a version of MEX coming to the iPhone in late 2011.