MEX BY TMA SYSTEMS

CASE STUDY

COOINDA VILLAGE AGED CARE

Cooinda

Cooinda Village is a not-for-profit community focused on providing compassionate, quality, individualised care for the elderly. Established in 1969, it is located in Benalla, Victoria, and is governed by a voluntary board. The village offers a fully accredited residential aged care facility certified by the Australian Aged Care Quality Agency, with options for independent living across 68 designated units and 82 beds for various care needs, including low, high respite, and dementia care.

Getting Started With MEX

Cooinda Village implemented MEX two years ago, gradually incorporating it into their daily maintenance routines. Their journey began with a two-day introductory training course on MEX.

How is MEX Used & What Benefits Have You Seen?

Cooinda Village is creating a detailed Asset Register, focusing primarily on medical equipment, to centralise asset information. Work Orders are used to track completed tasks, allowing contractors to reference them for quotes and invoices, which ensures accurate reconciliation. Additionally, a Key Register is maintained to monitor staff access to facility keys.

Using MEX in Aged Care

MEX's versatile setup does not include specific aged care features or pre-loaded data, allowing Cooinda to customise it to suit their unique needs. This process has enabled them to gain a deeper understanding of their assets and MEX's capabilities. They currently use version 15 and value its user-friendly, intuitive design.

> *MEX is a universal product that we've easily been able to adapt to meet our aged care needs.*

Where To From Here?

Cooinda Village is committed to maximising the potential of MEX by implementing the Preventative Maintenance Module to streamline and schedule essential servicing tasks.

For more information, **click here**

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