

CASE STUDY

JT JOHNSON & SONS



J.T Johnson & Sons is an Australian company that has grown to become one of the leading manufacturers & marketers of animal stock feed. With a strong foundation in Australia, J.T Johnson & Sons are also the largest exporter of hay, pellets & straw to Middle Eastern & Asian fodder markets. With 300,000 metric tonnes produced & sold annually, 90 employees, overseas plants in Canada & foreign partnerships, J.T Johnson & Sons has come leaps & bounds since its inception in 1923. Now based out of the hay rich plains of Kapunda, J.T Johnson & Sons have grown with demand & have over the years made solid investments into high quality infrastructure & also into their milling and harvesting equipment to ensure that they are operating at world class standards.

How is the MEX Software Used?

MEX plays a vital role in our maintenance operations at J.T Johnson & Sons. We use it to meticulously record all service details & associated costs for maintaining our equipment. Preventative Maintenance is a top priority, so we've set up detailed schedules in MEX to proactively minimise equipment breakdowns. With these schedules & reminders in place, we simply enter the necessary data, & MEX handles the rest.

To manage our spare parts, we rely on the MEX Stores Module, which helps us track stock levels accurately. The stocktake functionality gives us precise stock numbers, allowing us to compare them against our existing estimates with confidence. We can also take advantage of the portability of MEX when carrying out these stocktakes through the use of the MEX iOS App.

Going forward we hope to utilise the full functionality of MEX Stores. At present we are still slightly reactive when it comes to stock levels but our aim is to be at a preventative level with equipment stock in the near future. This will ensure that we always have the appropriate parts in stock to maximise equipment uptime and productivity.

MEX has allowed us to better track, plan and review our plant maintenance & repairs.

What benefits have you seen since implementing MEX?

As exporters of large quantities of pellets, hay, and straw, we adhere to strict quarantine requirements, prioritising cleanliness to ensure the safety of our goods. MEX has become essential in managing this priority by enabling us to schedule, monitor, and document all cleaning routines efficiently. With MEX, we can schedule cleaning jobs, record job notes, track work orders, and manage expenses seamlessly. Previously, our paper-based system was cumbersome and risked losing vital records. Now, MEX not only organises our records digitally, simplifying audits and reporting, but also saves time and promotes a more organised maintenance process.

For more information, [click here](#)

