

### Learn from our Experts and Improve Your Use of the System

We provide many different options for training, including public and one-on-one sessions, specialist report writing courses and advanced lessons.

The best way to get the most of the MEX system is to make sure you understand and are making use of all the features, in the most efficient way possible.

We offer guidance and training by our experienced consulting and training staff to make sure the system is used correctly guaranteeing you get the best return on your investment.



## INTRODUCTION TO MEX

A great beginner or refresher course! You will learn to navigate your way through MEX, solve maintenance problems, & carry out the essential functions



ADVANCED TRAINING

Must have prior knowledge of MEX to attend this course. Explore, understand & build upon the features and modules of MEX that are not covered in the Introduction Course.



## REPORT WRITING

Discover how to create & modify your own reports, allowing you to manage critical data specific to your business. You will learn how to effectively monitor the state of your operation.



#### STORES TRAINING

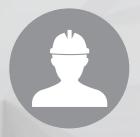
() 1 Day

The course will help you make use of all the features of the MEX Stores module. You will specifically learn how to use; the Catalogue, Requisitions, Purchasing, and much more.



### REGIONS TRAINING

Regions allow companies to run multiple sites in MEX autonomously. Learn how to use MEX Regions and perform day to day tasks when working with your MEX Regions.



## TRADESMAN TRAINING

Perform the basic day-to-day tasks that would be required of a trades-level user. The course focuses on the Work Order process, allowing users to record their own work activity in MEX.

12

MEX

**Training Options** 

Maintenance Software

Here at MEX we offer two main Training methods to suit a wide range of different needs. Our Courses can be run either Privately at your site or Public Courses are held in capital cities in Australia and New Zealand.

#### **PRIVATE TRAINING**

**UP TO 10 ATTENDEES** 

Private Training is run onsite at a companies' chosen facility where attendees can get specialised help on their MEX system. We have a number of highly skilled Trainers and Consultants available to give support & guidance through onsite consulting or private training.

Sitting down with someone with years and years of MEX and Maintenance experience can be extremely beneficial when you're setting up your system, or if you need a refresher course or a health check or some general advice.



COST FOR UP TO 10 PEOPLE

#### **PUBLIC TRAINING**

#### SOLD PER PERSON

MEX holds Public Training Courses approximately every 8 - 12 weeks in Australian cities including: Adelaide, Brisbane, Melbourne, Perth and Sydney and New Zealand cities Auckland and Christchurch.

Public Training involves customers from a range of different companies attending a Training Session held at a Public Venue. Public Training courses speak of MEX in general situations for a variety of industries with a maximum of 10 attendees per course.





2	0	19
СA	LEN	DAR

	J	AN	IU/	\R`	1	
Su	Мо	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

		A	PR	L		
Su	Мо	Tu	We	Th	Fr	Sa
	1		CHR 3	CHR 4	5	6
7	8	SYD 9	SYD 10	syd 11	12	13
14	15	16	17	18	19	20
21	22		24	25	26	27
28	29	<b>30</b>				
14 21	15 22	16	17	18	19	20

		J	UĽ	Y		
Su	Мо	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	BNE 16 SYD	BNE 17 SYD	BNE 18 SYD	19	20
21	22	<b>23</b>	<b>24</b>	<sup>AUC</sup> <b>25</b>	26	27
28	29	PER <b>30</b>	<b>BER</b>			

	(	) <b>C</b> 1	<b>FOE</b>	BE	2	
Su	Мо	Tu	We	Th	Fr	Sa
		-	_	-	4	-
6	7	BNE 8	BNE 9	<sup>BNE</sup>	11	12
13			16		18	19
20	21	<sup>AUC</sup> 22	<b>23</b>	<sup>AUC</sup> 24	25	26
27	28	29	30	31		

#### KEY:

ADE : Adelaide AUC : Auckland BNE: Brisbane CHR : Christchurch PER : Perth MEL : Melbourne SYD: Sydney

		EB	RU.	AR	<u>Y</u>	
Su	Мо	Tu	We	Th	Fr	Sa
					1	2
3	4	BNE 5	BNE 6	<sup>BNE</sup>	8	9
10	11	syd 12	SYD 13	syd 14	15	16
17	18	PER <b>19</b>	<b>20</b>	PER 21	22	23
24	25	<b>26</b>	<b>27</b>	<b>28</b>		

	N	<u>/A`</u>	Y		
Мо	Tu	We	Th	Fr	Sa
		PER	PER <b>2</b>	3	4
6	<sup>MEL</sup>	8 8	<sup>MEL</sup>	10	11
13	<sup>BNE</sup>	<sup>BNE</sup> 15	<sup>BNE</sup>	17	18
20				24	25
27	SYD 28	<sup>SYD</sup> 29	SYD 30	31	
	6 13 20	Mo Tu 6 7 13 14 20 21	Mo Tu We 6 Me 8 13 Me 15 20 21 22	PER         PER           6         MEL         MEL         MEL           13         IA         ISS         ISS           20         ALS         ALS         ALS	Mo     Tu     We     Th     Fr       PET     PET     PET     3       6     MT     ME     ME     10       13     N4     N5     N6     17       20     21     22     23     24

,	AU	GU	ST		
Мо	Tu	We	Th	Fr	Sa
			PER 1	2	3
5	6	7	8 8	9	10
12	ADE <b>13</b>	14	15 <sup>ADE</sup>	16	17
19	20	21	22	23	24
26	27	28	29	30	31
	Mo 5 12 19	Mo Tu 5 6 12 13 19 20	Mo Tu We 5 6 77 12 13 12 19 20 21	Mo Tu We Th 5 6 7 8 8 12 13 14 15	NB         NB<

	N	OV	EM	BE	R	
Su	Мо	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12 PER	13 PER	MEL 14 PER	15 PER	16
17	18	<sup>AUC</sup> <b>19</b>	<sup>AUC</sup> <b>20</b>	<sup>AUC</sup> 21	22	23
24	25	SYD 26	SYD 27	SYD 28	29	30

Intro to MEX

Re	no	rt	۱۸	/ri	tir	

Advanced Training

Stores Training

Su	Мо	Tu	We	Th	Fr	Sa
					1	2
3	4	<sup>АUС</sup> 5	AUC 6	AUC <b>7</b>	8	9
10	11	12	13	14	15	16
17	18	19	<b>20</b>	<sup>ADL</sup>	<sup>ADL</sup>	23
24	25	<sup>BNE</sup> 26	<sup>BNE</sup> <b>27</b>	<sup>BNE</sup> 28	29	30
31						
		J	UN	E		
Su	Мо	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	1 8
2 9	3 10	4 11	12	13	7 14	
_		•	-	-	-	8
9	10	11 MEL	12	13	14	8 15
9 16	10 17	11 Mel 18	12 19	13 MEL 20	14 21	8 15 22
9 16 23	10 17 24	11 18 25	12 19	13 20 27	14 21 28	8 15 22
9 16 23	10 17 24	11 18 25	12 19 26	13 20 27	14 21 28	8 15 22
9 16 23 30	10 17 24	11 18 25 P	12 19 26	13 20 27	14 21 28	8 15 22 29

MARCH

 1
 2
 3
 4
 5
 6
 7

 8
 9
 10
 11
 12
 13
 14

 15
 16
 17
 18
 19
 20
 21

 22
 23
 24
 25
 26
 27
 28

 29
 30

DECEMBER								
Su	Мо	Tu	We	Th	Fr	Sa		
1	2	BNE 3	BNE 4	<sup>BNE</sup>	6	7		
8	9	10	11	12	13	14		
15	16	17	18	19	20	21		
22	23	24	25	26	27	28		
29	30	31						

ig S<sup>i</sup>



# **Public Training Locations**



## **VENUE DETAILS**

CITY VENUE		ADDRESS	POSTCODE	STATE	COUNTRY
Adelaide	Rydes South Park	1 South Terrace, Adelaide	5000	SA	Australia
Auckland	CityLife Hotel	171 Queen St, Auckland	1010	1	New Zealand
Brisbane	MEX Head Office	64 Commercial Rd, Newstead	4006	QLD	Australia
Christchurch	Commodore Airport Hotel	449 Memorial Ave, Burnside	8053		New Zealand
Melbourne	St Kilda Parkview Hotel	562 St Kilda Rd, Melbourne	3004	VIC	Australia
Perth	Rendezvous Hotel Perth	148 The Esplanade, Scarborough	6019	WA	Australia
Sydney	Novotel Sydney Parramatta	350 Church Street, Parramatta	2150	NSW	Australia





#### INTRODUCTION TO MEX 2 Days

Suitable for: New Users, Existing Users needing a Refresher. Prerequisites: Basic understanding of computer usage. Capacity: Up to 10 Attendees

MEX has recently undergone extensive functionality changes in both MEX/FleetMEX v15 and MEX/FleetMEX v12.6. These changes have significantly enhanced the product as well as providing MEX users with more options and the potential to increase / improve their maintenance management capabilities.

**Course Objectives:** The Introduction Training Course has been developed to give you the skills and understanding required to set up and use MEX effectively in your organisation. It also serves as a refresher course for existing MEX Users. You will learn to navigate your way through the program, understand and carry out the essential functions of the MEX Maintenance Software.

#### 

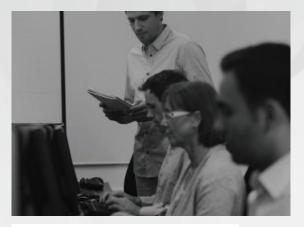


#### ADVANCED TRAINING 1 Day

Suitable for: New Users, Experienced Users. Prerequisites: The Introduction to MEX - Two Day Training Course or extensive use of the MEX CMMS Capacity: Up to 10 Attendees

This Course is designed for all those current and aspiring MEX administrators that use MEX to its limits.

**Course Objectives:** The aim of the MEX Advanced Training Course is to provide you with the essential skills to effectively increase the potential to improve maintenance management capabilities. The course will demonstrate the importance of correctly setting the system up, data integrity, how to analyse data to improve effective decision-making, and reduce risk.



### **CONTENTS - DAY 1**

- MEX System Management
   MEX Security in detail
- Customising MEX
- Scheduling Tasks
- Import and Exporting data
- Audit inspections
  - Work Order Scheduling
- Work Permits
- Group Work Orders
- Work Order Quick Edit
- Dashboard Regions
- Contractor Work Orders
- iOS Demonstrations
- ioo Demonstratio





# REPORT WRITING

Suitable for: New Users, Experienced Users. Prerequisites: The Introduction to MEX - Two Day Training Course or extensive use of the MEX Capacity: Up to 10 Attendees

This Course will help you understand how to use the brand new MEX Report Designer module. Learn how to create a new report or edit an existing one to customise MEX to suit your specific needs.

**Course Objectives:** The aim of the MEX Report Writing Training Course is to understand the new Report Designer module. Upon completion of the course you should be able to develop basic reports in MEX and FleetMEX. This will include design, development and the deployment of new reports as well as editing some existing reports.



### **CONTENTS - DAY 1**

- Introduction to, and overview of the MEX Report Designer
- The Reports Control File
- Creating New Reports
- Editing Existing Reports
- The Database Structures
- Relational Diagrams

# STORES TRAINING

**Suitable for:** Customers that use or are intending to use the MEX Stores Module

**Prerequisites:** The Introduction to MEX - Two Day Training Course or extensive use of the MEX CMMS **Capacity:** Up to 10 Attendees

The aim of this Course is to understand the Stores module and how store items are integrated into MEX.

**Course Objectives:** This course will help you understand the inner working of the MEX Stores Module. From the Stores inventory of spare parts, to the allocation of parts through the Store or a Work Order, through to the re-ordering of parts through the creation of Purchase Orders and Store specific reporting.

#### **CONTENTS - DAY 1**

- Populating the Stores Control Files
- The functions of the Stores Catalogue
- Adding Spare Parts and Suppliers
- Associate Store items with Assets
   (APL)
- Stocktakes/Stocktake templates
- Requisitions & Reservations
- Issue/Return Spares to/from the Store
- Purchase and Standing Orders
- Create automatic Purchase Orders to Replenish Stock
- Purchasing Order Receipts
- Invoicing/Invoice matchings
- Review the Approval/Financial
   Delegation Process
- Use MEX Today as a Store control centre
- Review Stores Reports

Using SQL Queries





### **REGIONS TRAINING**

Up to 4 Hours

Capacity: Up to 10 Attendees

This Course is designed for MEX Users who need to work with the Regions module.

**Course Objectives:** The Regions Course was created to provide an overview of how to use MEX regions and perform day to day tasks when working with your MEX regions.

### CONTENTS

- Overview of Regions
- Creating a Region
- Region Mapping
- Adding Users To A Region
- Logging in as a Regions Users
- Regions and Control Files
- The Stores Catalogue
- Preventative Maintenance
- Purchasing a regionalised system



#### **TRADESMAN TRAINING** Up to 4 Hours

Capacity: Typically runs over a four-hour period, allowing for multiple groups of 10 to attend.

This Course is designed for tradesman's working with MEX.

Course Objectives: The Tradesman Training Course explains the basic day-to-day tasks that would be required of a trades-level user. The course primarily focuses on the Work Order process, allowing these users to be responsible for recording their own work-related activities in the system.

### CONTENTS

- The MEX Asset Register
- Work Orders / Work Order History
- Requests
- Reports



## **Meet Our Trainers**

ntenance Softwar

Training is a great way to ensure you get the most out of your MEX system. Our expert trainers are more than qualified to assist you and your operation. Our Training Calendar is generally booked out 4 weeks in advance so get in quick to secure you place.



DARREN SMITH

Darren has spent over 20 years in the maintenance industry and has highly developed skills within facility management, manufacturing and maintenance management. Darren has spent the last 8 years at MEX working with hundreds of customers across every industry implementing, training and consulting on MEX. Darren holds a ASC Diploma in Mechanical Engineering & Maintenance.



#### **JULIA NGATUERE**

Julia comes from a strong IT & software consultation background with over 20 years' experience in strategic software implementation & support. Additionally she is highly adept at teaching having concurrently worked as an academic lecturer for 10 years. Julia's vast experience in software consultation & implementation alongside her teaching career make her a friendly and engaging MEX trainer/consultant.



#### **ROB NICHOLAS**

Rob has over 30 years' experience that ranges from nationally and internationally working as a Principal Maintenance Advisor, Maintenance Manager, Maintenance Superintendent and Planner. Rob also has IT experience as a principal consultant & project manager working with implementation and support of various ERP and CMMS systems. Rob is a very friendly and engaging MEX trainer/consultant.



#### **LINDSAY WILSON**

Lindsay has over 30 years' experience that ranges from working as a Tradesman and Mechanical Technical Consultant/Technical Writer through to being an Engineering Product Coordinator and Maintenance Planner/Scheduler. Lindsay brings his extensive field experience coupled with his IT experience with retail systems, ERP Supply chains and CMMS. Lindsay has worked with MEX for over 8 years.